



# Fund Transfer to Edenred Card

How to transfer funds from Edenred Benefits Card or Ticket Restaurant Card to Edenred Card



## Dear Users,

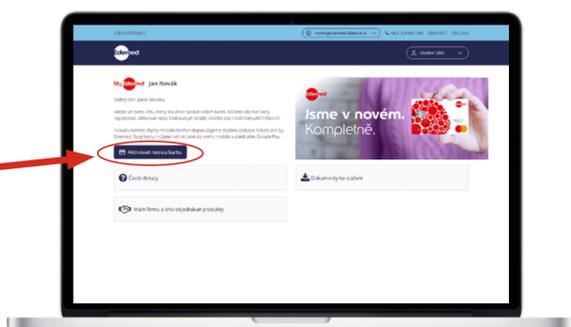
Your new **Edenred Card** allows you to transfer the balance from your existing **Ticket Restaurant** and **Edenred Benefits** cards in **two ways**:

- Upon activation of the Edenred Card
- From the Details section of the account for an activated Edenred Card

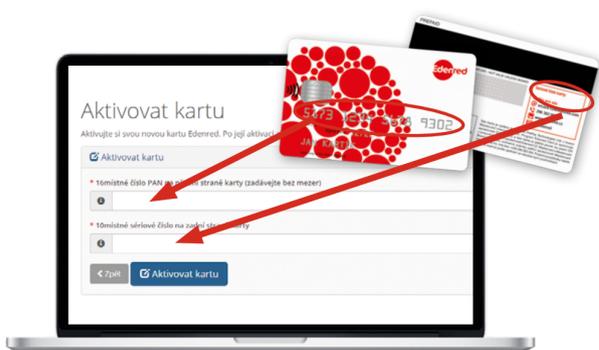


## Process of transferring the funds during Edenred Card activation

**1** Log in to your My Edenred account and select the **ACTIVATE CARD** prompt, which you will see on the opening screen.



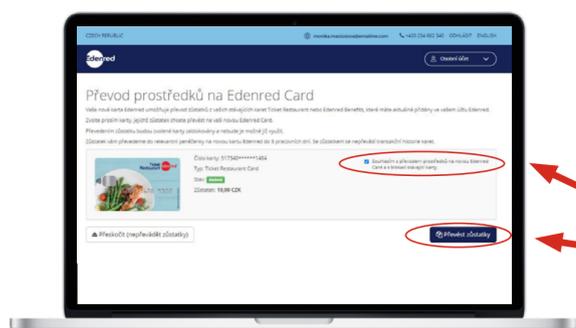
**2** Enter the **16-character PAN code** on the front of the card and the **10-character serial number** on the back of your Edenred Card, then confirm with the **ACTIVATE CARD** button.



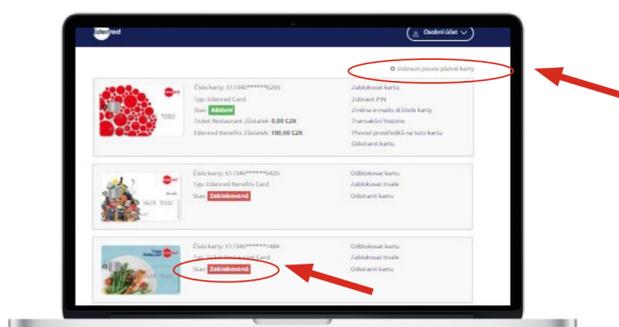
**3** Enter the **activation code** (you will find it in the welcome letter with which the card was sent to you – it is part of the envelope). During the activation, you can also modify the e-mail address which will be paired with your card. Once the activation code has been entered successfully, the card is fully active.



**4** If you have a Ticket Restaurant Card or an Edenred Benefits Card recorded in your account and there are unused funds on the card, the process of transferring the funds to your new Edenred Card will start automatically.



**5** The **process of transferring the funds** from your old Ticket Restaurant Card or Edenred Benefits Card to your new Edenred Card has now begun. The card from which the funds are being transferred is now blocked. In order to view all cards, including those that are blocked, it is necessary to leave the **SHOW VALID CARDS ONLY** checkbox unticked. Any balances transferred will be displayed for your new Edenred Card. The cards' transaction history is not transferred along with the balance. You will be informed about the progress of the transfer via e-mail on an ongoing basis.

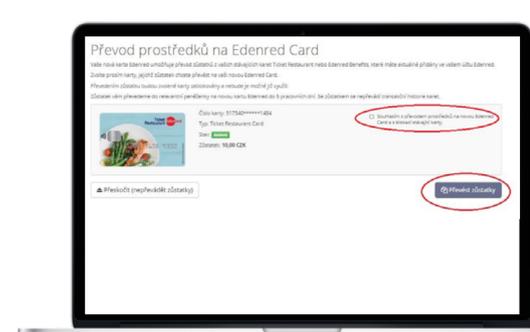
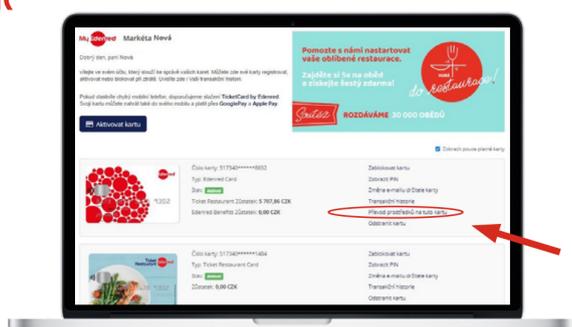


**Note:** If you have multiple Ticket Restaurant Cards or Edenred Benefits Cards in your MyEdenred account, the balances will not be transferred automatically; following the activation of your Edenred Card, you will be shown a menu with the option of transferring the balances from such cards to your new Edenred Card. Select the cards whose balances you wish to transfer and confirm the transfer using the **TRANSFER BALANCES** button.

## Transfer of funds from the Details section of the Edenred Card account

The process of transferring the unused funds from your existing Ticket Restaurant Cards and Edenred Benefits Cards can also be initiated from the Details section of the account for an Edenred Card that has already been activated.

**1** Log in to your My Edenred account and select the **TRANSFER FUNDS TO THIS CARD** option for the viewed Edenred Card.



**2** Select the cards whose balances you want to transfer to your new Edenred Card. The selected cards will be blocked by the transferring of the balance and you will not be able to use them. The cards' transaction history is not transferred along with the balance.

**3** You will be informed about the transfer via e-mail on an ongoing basis. The transferred funds will be credited to the relevant wallets on your Edenred Card.

