



# MyEdenred Your personal online account

Guide to the online account



You know it from your bank – simply put, a card involves a **personal account** using which you can control, activate or block your card or retrieve your PIN. We just made it a little simpler...

## What will you find in your account?

### Profile

You can set up **all the important data** in your profile. You can also change your password or login e-mail as you like.

### My cards

With each card, you can see its appearance, status and the current available balance. On the left side of the menu, you can see **the following items** for each card:

#### Block card

You can block your card using a **simple mechanism** – either permanently (in the event of loss) or temporarily (if you just forget your card on your desk).

#### Show PIN

While the card is contactless, you may encounter older types of terminals requiring PIN at some merchants. You can find your PIN directly in **your account**. You can change it using standard ATMs.

#### Change of cardholder's e-mail

Here you can easily change e-mail linked to your account

#### Transaction history

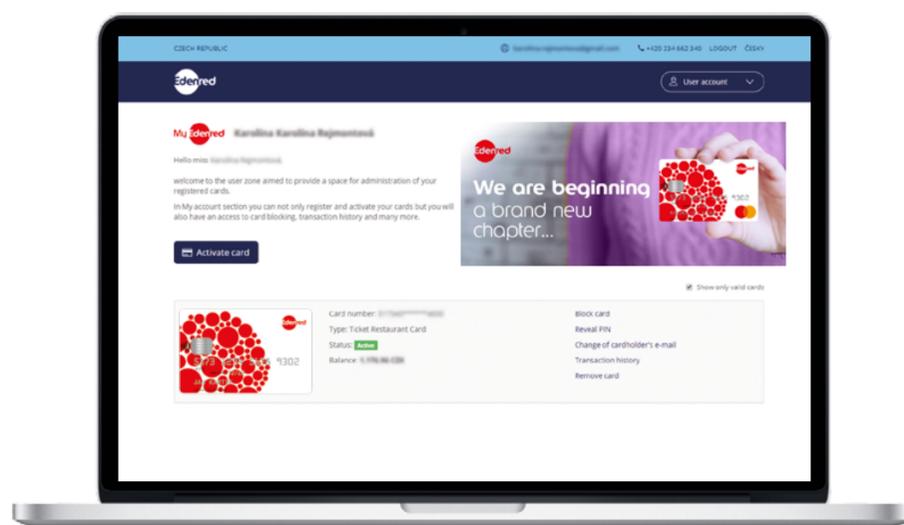
Here, you can **view** all payments that were and were not made using your card. You can filter the information using several parameters so finding what you are looking for is easy.

#### Transfer of funds to Edenred Card

Your new Edenred Card allows you to **transfer balances** from your Ticket Restaurant Card or Edenred Benefits Card that are currently added to your Edenred account.

#### Remove card

Each card may be assigned to one account only (a security measure). If you no longer want a card with your account, you can remove it easily using this feature. **Please note** – by removing the card, it will not be blocked; it will be just removed from the account (it works on).



### Activate card

In this section you can activate a new card and also assign a card, which has been activated but not assigned to any account, to your account. You will need to have the card to hand and, when activating it, do not forget the activation letter in which the card was sent to you. It contains the **activation code** that is necessary for the process.

### FAQ

We do not keep the **most frequent questions** from cardholders to ourselves – instead, we gather them in this section. You may find the answer to your question here.

### Documents for download

You can find important documents such as **instructions** and **recommendations** or **terms and conditions** for using the card or additional services here – everything is readily available and guaranteed to be current at all times.

Account registration **HERE**

Instructions for doing so are available **HERE**