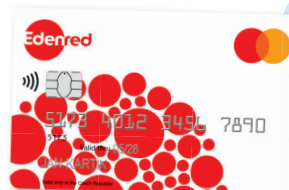




Hello,

I'm your new contactless **Edenred Card**. I come with **two wallets** – one for digital **Ticket Restaurant®** meal vouchers, and one for **Edenred Benefits** leisure activities.



Českou verzi najdete na:



You can activate me in your **Edenred mobile app** in three simple steps



Stáhnout v  
App Store



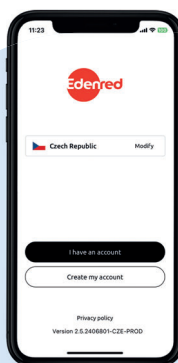
ROZJEĚTE TO  
Google Play



OBJEVUJÍ  
AppGallery

1

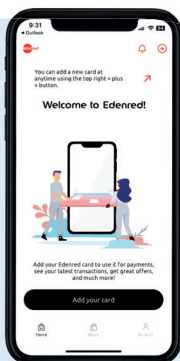
Install the **Edenred** mobile app on your smartphone. You can also activate me at **edenred.cz**.



2

Create an account in the app by tapping on **CREATE MY ACCOUNT** if you already have a personal account set up at **edenred.cz**, log in by tapping **I HAVE AN ACCOUNT**. Your **edenred.cz** account and the account you create in the **Edenred** app will be linked together and have the same login details.

Add and activate me by tapping on **ADD YOUR CARD** and activate me using the **activation code** below and choosing a **PIN**.



3

Your activation code:

That's all you need to do, and I'll be ready for you to start paying with.



You can use me for **contactless payments** or **add me to your mobile wallet and/or smartwatch** – I support both **ApplePay** and **GooglePay** mobile wallets.



Need some help?

Visit [support.edenred.cz](https://support.edenred.cz), where you'll find answers to all the most common questions, like how to block your card if it's lost, how to view your PIN, and many more.

Please turn over

### Where can I find my card PIN or block my card if I need to?

You can view your **PIN** by logging into your account or directly in the Edenred app. Please memorise it. If you forget your PIN, lose your card and want to block it, or if the card gets damaged, you can easily manage all of this in the **Edenred app** or in your edenred.cz account. You can also change your PIN in the Edenred app or at any ATM.



### Where can I pay with the Edenred Card?

You can use the card to pay at standard **payment terminals** or in **e-stores online**. You can use a wallet to pay as long as it is active and you have sufficient funds in it. The **Ticket Restaurant®** wallet can be used to pay at **restaurants and grocery shops**, and the **Edenred Benefits** wallet is for paying in **shops and establishments dealing in sports, culture, leisure, health care and education**. If an establishment (terminal) accepts payments from both wallets, payments up to CZK 500 will be charged to the Ticket Restaurant® wallet. Payments over this amount will be taken from the Edenred Benefits wallet. If a payment is charged to the wrong wallet, please notify us by calling 296 363 000. Establishments always display a sticker with the name of the wallet they accept payments from. **You'll find a search tool for our partner establishments in the Cafeteria or in the Edenred app.**



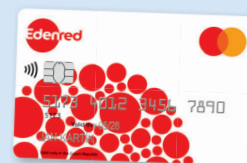
**Current tips** on how to use your benefits can also be found in the Edenred app or at [extravyhody.edenred.cz](https://extravyhody.edenred.cz).

### Don't have an email address or internet access?

You can also activate your card by calling 296 363 000. But note that you won't have all the options you get when you activate it in the Edenred mobile app or your Cafeteria account.

### How long are funds on the card valid for?

The validity of funds in the **Ticket Restaurant® wallet** is the same as for paper meal vouchers, i.e. a maximum of **15 months**. Funds loaded between 1 January and 30 September are always valid until the end of the same year.



Funds loaded between 1 October and 31 December are valid until the end of the next year. **Funds in the Edenred Benefits wallet are valid for 24 months from loading.** Card transactions automatically draw on the oldest funds in the account.

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### How do I dispose of an expired card?

Please follow the simple instructions provided to ensure its eco-friendly recycling.



### How can I eat a healthier and more balanced diet?

Look out for the green **FOOD programme** sticker, which is displayed at partner restaurants that meet the conditions of the European FOOD programme. This initiative promotes healthy and nutritionally balanced eating during the working week. You can find a list of **all the restaurants** participating in the programme at [vyhledavac.edenred.cz](https://vyhledavac.edenred.cz).



### Personal data protection



This card is issued by PrePay Technologies Limited under a licence from Mastercard International. Mastercard and Mastercard Brand are trademarks of Mastercard Incorporated. The Edenred Card programme is administered by Edenred CZ and the card is valid only in the Czech Republic at Edenred CZ's contractual partners. Infoline: +420 296 363 000.

